Course Description

This self-paced course covers deploying and managing the 812G and 813G GigaHubs and Consumer Connect Plus. It is intended for network operations, technicians, and customer service representatives who support home networks.

Objectives

- Describe the GigaHubs' (812G and 813G) role in the home network
- Describe how to deploy a GigaHub
- Demonstrate the ability to support GigaHubs using Consumer Connect Plus
- Locate and find additional resources

Who should attend?

- Customer Support
- Field Technicians
- Network Operations

Prerequisite Training and Skills

- N/A

Training Resources in My Calix

- Learning Solutions
- Certifications

Delivery Mode

This interactive online eLearning course consists of content delivered as video clips, simulations, demonstrations, and other self-paced formats. Learners are prompted to interact with the content as they progress through the course. Calix eLearning courses are often accompanied by voice-over audio. To get the most out of your learning experience, Calix recommends accessing your eLearning course through Chrome or Firefox.

Course Duration: 30 minutes

Lessons		Topics
01	The Calix Solution for the Home Network	What is a GigaHub? The GigaHubs' (812G and 813G) Role in the Network Features of the GigaHubs
02	Deploying a GigaHub	Access Management Home Gateway Management

Education Services

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