

## Course Description

This self-paced course covers deploying and supporting the 844E GigaCenter using Consumer Connect Plus. The course is intended for technicians and customer service representatives who support home networks.

### Objectives

- Describe the 844E GigaCenter’s role in the home network.
- Describe how to deploy the 844E GigaCenter.
- Demonstrate the ability to support the 844E GigaCenter using Consumer Connect Plus.
- Locate help and find additional resources.

### Who should attend?

- Customer Support
- Field Technicians

### Prerequisite Training and Skills

- N/A

### Training Resources in My Calix

- [Learning Solutions](#)
- [Certifications](#)

## Delivery Mode

This interactive online eLearning course consists of content delivered as video clips, simulations, demonstrations, and other self-paced formats. Learners are prompted to interact with the content as they progress through the course. Calix eLearning courses are often accompanied by voice-over audio. To get the most out of your learning experience, Calix recommends accessing your eLearning course through Chrome or Firefox.

Course Duration: 1 hour

Lessons	Topics
<p><b>01</b> The Calix Solution for the Home Network</p>	<p>What is the 844E GigaCenter?            How is the 844E GigaCenter different from the 844G and 854G GigaCenters?            What is Consumer Connect Plus?            The 844E GigaCenter's Role in the Network</p>

02	Deploying the 844E GigaCenter	Access Management Home Gateway Management Installation and Activation Deployment Use Cases
03	Supporting the 844E GigaCenter with Consumer Connect Plus	Supporting the GigaCenters using Consumer Connect Plus Creating Profiles Creating Device Groups Setting Up Workflows
04	Get Help and Find Additional Resources	Find Help In Command Center - View Release Notes and User Guide Documentation Find Related Training

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