

Course Description

This course provides an overview of the 804Mesh Satellite and how to support it using Calix Support Cloud. The course is intended for customer support teams and field technicians.

Objectives

- Describe the Calix Solution.
- Describe the different types of deployment options for the 804Mesh.
- Describe the process to install the 804Mesh.
- Describe the applications used to support the 804Mesh.
- Locate help and additional resources.

Who should attend?

- Customer Support
- Field Technicians

Delivery Mode

This interactive online eLearning course consists of content delivered as video clips, simulations, demonstrations, and other self-paced formats. Learners are prompted to interact with the content as they progress through the course. Calix eLearning courses are often accompanied by voice-over audio. To get the most out of your learning experience, Calix recommends accessing your eLearning course through Chrome or Firefox.

Course Duration: 30 minutes

Lessons	Topics
01 The Calix Solution	The Calix Cloud Solution What is an 804Mesh Satellite? Calix 804Mesh Satellite Features The Role of the 804Mesh Satellite
02 Deployment Examples	804Mesh Supported Topologies Extending High-Speed Internet Service Extending IPTV Service
03 Installing the 804Mesh	The Installation Process The Preparation

		<p>The Unboxing</p> <p>The Placement</p> <p>The Pairing Process</p> <p>The “Guiding” LED Lights</p> <p>Steering Devices to Better Performance</p> <ul style="list-style-type: none">- Band Steering- Node Steering- Load Balancing <p>Wired and Wireless Backhaul</p>
04	Supporting the 804Mesh	<p>Supporting the 804Mesh with Calix Support Cloud</p> <p>Accessing Calix Support Cloud</p> <p>Locating 804Mesh Satellite in Calix Support Cloud</p> <p>Verifying Connectivity</p> <p>Viewing Unified Wi-Fi Network</p>
05	Location Help and Additional Resources	<p>Find resources in the Documentation Library</p> <p>Viewing Calix Support Cloud Web Help</p> <p>Find related training in Calix Academy</p>