

## Course Description

This course shows how to deploy the 844GE using Consumer Connect Plus. The course is intended for network operations, technicians, and customer support teams.

### Objectives

- Describe the 844GE.
- Describe the role of the 844GE in the network.
- Demonstrate deploying an 844GE in an Active Ethernet environment.
- Demonstrate managing the 844GE.
- Locate help and find additional resources.

### Who should attend?

- Customer Support
- Field Technicians
- Network Operations

### Prerequisite Training and Skills

- N/A

### Training Resources in My Calix

- [Learning Solutions](#)
- [Certifications](#)

## Delivery Mode

This interactive online eLearning course consists of content delivered as video clips, simulations, demonstrations, and other self-paced formats. Learners are prompted to interact with the content as they progress through the course. Calix eLearning courses are often accompanied by voice-over audio. To get the most out of your learning experience, Calix recommends accessing your eLearning course through Chrome or Firefox.

Course Duration: 1 hour

Lessons	Topics
<p><b>01</b> The Calix Solution for the Home Network</p>	<p>The GigaFamily            844GE Physical Features            What is Consumer Connect Plus?            The Role of the 844GE            Prepare, Install, and Support</p>

## 02 Deploying the 844GE

Before Deploying the 844GE

Deploying the 844GE using CMS and Consumer Connect Plus

Simulation: Deployment Steps

Deploying the 844GE using Consumer Connect Plus

Simulation: Deployment Steps

Configuring Services in Consumer Connect Plus

Defining Service Attributes

Configuring services

Adding data, video, and voice services to a subscriber through Consumer Connect Plus

## 03 Installing the 844GE

Installing the 844GE

- Proper Installation
- Connection
- Verify Connectivity
- Verify Services

Auto-Detection vs. No Auto-Detection

Service Provider Access to EWI and SSIDs

L2 Bridge Configurations

Subscriber Access to EWI, SSIDs, and Security Settings

Connecting Devices

## 04 Supporting the 844GE with Consumer Connect Plus

Using Common Support Tools

- Wireless Configurations and Troubleshooting Tools
- Voice Statistics
- WAN Statistics

## 05 Get Help and Find Additional Resources

View Command Center Online Help

Find and view related courses in the Calix Academy

Find user guides and product  
information  
in the Documentation Library