

Course Description

This course introduces Calix Operations Cloud, the next generation end-to-end network management platform for Calix based systems. The course guides the learner through the Calix Operation Cloud interface to view the features and functions of the platform.

Objectives

- Access Calix Operations Cloud
- Navigate and describe the functions of the seven key areas of Calix Operations Cloud

Prerequisite Training and Skills

- Experience with EXA networks and Calix Management System (CMS)
- Experience with AXOS networks and Service Management Connector (SMx)

Who should attend?

- Network Operations
- Customer Support
- Field Technicians
- Engineering/Planner

Delivery Mode

This interactive online eLearning course consists of content delivered as simulations and other self-paced formats. Learners are prompted to interact with the content as they progress through the course. Calix eLearning courses are often accompanied by voice-over audio. To get the most out of your learning experience, Calix recommends accessing your eLearning course through Chrome or Firefox.

Course Duration: 15 to 20 minutes

Lessons	Topics
01 Calix Operations Cloud Overview	Solution Overview Operations Cloud Building Blocks Telemetry Collection
02 Login	Access to Operations Cloud Home Landing Page Screen Canvas and Functions
03 Home Page	Network Performance Insights Subscriber System Insights

04	Issues Page	Network Alarms Active Reports Historical Reports
05	Health Page	PON Metrics Ethernet Metrics ONT Metrics
06	Traffic Page	Real-Time Traffic Monitoring Historical Traffic Monitoring
07	Systems Page	Network Systems Provisioning Subscriber and Service Provisioning
08	Operations Page	Network Operations Policies Subscriber Operations
09	Operations Cloud Administration	User Management Organization Information
