

Course Description

This eLearning course focuses on managing Calix Cloud users, applications, and flow data configurations. System Administrators will be able to organize users and give them access to Calix Cloud applications to perform tasks based on their job roles. The course also guides System Administrators through application configurations to manage flow data from the network to Calix Cloud.

Objectives

- Describe the purpose of using Role-Based Access Control (RBAC).
- Describe the process to add and manage users.
- Describe the steps to organize users into roles.
- Describe how Calix Cloud applications are managed.
- Locate help and additional resources.

Prerequisite Training and Skills

- Calix Cloud for Customer Support
- Calix Cloud for Network Operations
- Calix Cloud for Marketers

Who should attend?

- Network Operations
- Customer Support
- Field Technicians
- Engineering/Planner

Course and Exam Duration: 1 Hour

Lessons		Topics
01	How Calix Cloud Receives Data	<ul style="list-style-type: none"> ● Accessing the Calix Cloud Administration Area ● Adding Calix Cloud Users ● Where to Find Calix Cloud Users ● How Calix Cloud Receives Network Data ● Flow Data from Routers ● Endpoints and Applications ● How Subscribers are Added to Calix Cloud
02	Managing Calix Cloud Users	<ul style="list-style-type: none"> ● Managing Calix Cloud Users ● Deactivate and Reactivate Users ● What is Role-Based Access Control?

		<ul style="list-style-type: none"> • How Role-Based Access Control Works • Give Users More Access • Create a New Role and Add Users to the Role
03	Managing Calix Cloud Applications	<ul style="list-style-type: none"> • Managing Cloud Applications • Application Info and Configurations • Performing System Speed Test for non Calix equipment • ACS Configurations • Organization Information • Customizing Gmail Single Sign-On • How Flow Configurations Impact on Calix Cloud Apps • Preparing Calix Cloud to Receive Flow Data • Router Configurations • Adding Router IP Address(es), Subnet • Address(es), and Applications • Organizing Applications into Applications Groups • Mapping Endpoints • Static Endpoints • Viewing Traffic Reports after Flow Configurations • Enabling more functions – Application • Suites (ProtectIQ and Experience IQ) and System Tools • Enabling Dashboard Reports
04	Managing Applications through the Smart Home Admin Dashboard	<ul style="list-style-type: none"> • What is the Smart Home Admin Dashboard? • Giving Users Access to the Smart Home Admin Dashboard • Leveraging the Smart Home Admin Dashboard • Router Management and Subscriber Services • Onboarded Routers • Creating Block Page Templates

05**Locate Help and Find Additional Resources**

- Using Embedded Web Help
- Using Documentation Library
- View related courses in Calix Academy