



Solution Brief

Calix Extended Warranty Program

OVERVIEW

Thank you for selecting Calix platforms to power your access network! You can enhance the value of that investment even more with the Calix Extended Warranty program. The Extended Warranty Program can make a big impact in your day-to-day network operations by helping you:

- Simplify network equipment replacement activities
- Provide greater flexibility with your deployment, maintenance and sparing processes
- Maintain predictability with your expenses and avoid unforeseen impacts to your operating budget

CALIX EXTENDED WARRANTY

GET MORE INFORMATION

For more information on the Extended Warranty Program contact our Extended Warranty specialist:
extendedwarranty@calix.com

The Calix Extended Warranty program lets you add extended warranty coverage to applicable products to provide you long term, seamless coverage for your Calix investment. You can purchase Extended Warranty at the time of the original equipment purchase or any time afterward to enable up to a maximum of 10 years of coverage. We recommend buying Extended Warranty at the time of equipment purchase because that gives you the longest possible period of coverage at the lowest possible cost. If your equipment has come off the Calix standard warranty or want to make sure your equipment stays covered and eliminate the risk of out-of-warranty repair costs to your budget, we also provide you the flexibility to purchase Extended Warranty contracts after the original equipment purchase date in one-year increments. And while we also offer out-of-warranty product repairs upon request, the Extended Warranty program provides you lower total cost of ownership over the lifetime of your investment.

EXTENDED WARRANTY BENEFITS

- Continuous and uninterrupted hardware protection for the B, C, and E-series – a full 10 years when added to the 5-year standard warranty, and for P-Series up to 5 years when added to the 1-year standard warranty. You can match your warranty coverage with the expected equipment deployment life.
- No hassle, streamlined Return Exchange Program (product replacement, product shipping, handling, etc.) using the online Calix Service Station
- Online tracking allows you complete visibility to your RMA status.
- Additional discount for selecting Extended Warranty coverage at the time of equipment purchase – ensures predictable coverage at the lowest warranty coverage costs.